

With MCQ International you can

# Make the Confident Choice in Compliance Training



## MCQ International presents an exciting new range of online courses and tools

MCQ International ('MCQI') has recently taken over management of CCH Australia's trusted Online Compliance Learning portfolio. We are now proud to release a range of exciting new enhancements to the course content and delivery platform. These enhancements represent a major leap forward in usability, learning design, accessibility and engagement, and are designed specifically to assist you in managing your organisational compliance training needs. It also makes it easier than ever before for you to implement a compliance program that conforms to the Australian Standard AS3806.

### ➤ Welcome to a fresh new look: cleaner, faster, with more browser support

The first thing you'll notice about our new courses is a **fresh and professional** new look and feel. While we've retained the best elements of the existing interface (like ease of use, modular learning design, intuitive interaction), our designers have updated the interface to make it cleaner, less cluttered and faster to load. In addition, the courses now support more Web browsers and operating systems; the text is easier to read and is more accessible for those with visual impairments.

### ➤ Keeping your compliance training content at the forefront

Our new course updates include content changes designed to cover **recent legal and regulatory developments** for all Australian states and territories. As has historically been the case, content updates for the online compliance courses have been researched, developed and reviewed by industry and legal experts. So you can rest assured that the latest iteration of our online compliance courses is always relevant, reliable and up-to-date.

### ➤ Powerful new Compliance Cycle Manager™ will save you time and effort

A major new innovation introduced by MCQI is the **Compliance Cycle Manager**. This unique reporting and management tool provides an intuitive colour-coded view of the compliance training needs of your entire organisation. Simply define your compliance training and re-training schedules, and the Compliance Cycle Manager immediately calculates who needs which training, and when. It has never been this easy to keep track of training requirements and completions!

### ➤ Refresher courses enable staff to achieve more in less time

You've asked for them and now they're here - a series of 'refresher' courses to **complement our full-length courses**. Our instructional design experts have worked with the course content provided by CCH Australia to produce ultra-concise versions. All the essential information is still covered, but with a focus on revision and reinforcement of key concepts.

### ➤ Build custom training programs incorporating your own content

Another exciting feature is that it is now possible to **create your own training programs** that incorporate your own content, such as documents, presentations, and even video or audio! You can also capture and monitor information about face-to-face training activities all in one system! Our new compliance learning management platform gives you unprecedented control.

If you'd like to learn more about MCQ International's online compliance courses, send an email to [sales@mcqi.com.au](mailto:sales@mcqi.com.au), visit [www.mcqi.com.au](http://www.mcqi.com.au) or call **(02) 8006 2856**.



Make the confident choice with

# MCQ International's Online Compliance Training

MCQ International ('MCQI') has recently taken over management of CCH Australia's trusted Online Compliance Learning portfolio. These online courses are provided as a fully managed "turn-key" service, which means that all you need to get started is a standard Web browser and an internet connection. With no set-up fees, we'll even help you set up your learner profiles and customise the look of the courses to match your organisation's branding and corporate style.



## ► Occupational Health and Safety

Recent significant changes to safety legislation place the onus firmly on employers to ensure a safe working environment. One of the most significant duties of all employers is to provide information, training and supervision to protect employees' health and safety.

## ► Equal Employment Opportunity

This course provides a comprehensive introduction to key concepts of equal opportunity, including bullying, harassment, discrimination and diversity. It outlines the rights and responsibilities of all employees, with a focus on the positive benefits of an EEO-aware workplace.

## ► Sexual Harassment

Sexual harassment remains the most prevalent form of harassment in the workplace. Proactive staff education, such as that provided by this course, is the most effective method of ensuring compliance with legislation and of avoiding unwelcome incidents in your workplace.

## ► Privacy

The legal implications of the Privacy Act cut across many operational aspects of every organisation. This legal compliance training teaches staff how to apply the legal principles to practical situations they face everyday.

## ► Fair Trading for Customer Relations

Significant business risk surrounds every interaction and communication between your organisation and your customer base. Do you know how your staff represents your organisation? What claims are made about your products and services? Do staff members understand their legal obligations? This course helps pro-actively manage risk through comprehensive expert education.

## ► Restrictive Trade Practices

Significant penalties can be applied to any company that breaches the restrictive trade practices law, not to mention serious potential damage to your reputation. This course outlines the *dos* and *don'ts* in relation to the complex laws surrounding restrictive trade practices. Content is designed for use by all levels of your organisation, from front line staff to senior management.

## ► Information Security

Technology is so ubiquitous these days we often tend to take it for granted. Unfortunately this means that employees often may not give adequate consideration the security risks that can be presented by technology and their handling of information. This essential course will open the eyes of staff at all levels to the countless potential security risks that surround them every day.

If you'd like to learn more about MCQ International's online compliance courses, send an email to [sales@mcqi.com.au](mailto:sales@mcqi.com.au), visit [www.mcqi.com.au](http://www.mcqi.com.au) or call (02) 8006 2856.

